Healthcare Organization Commitment

Contact Details

Name
Ms Pritindira Sachdeva

Phone
+91-011-29873037

Email
pritindira_s@apollohospitalsdelhi.com

Position
Lead- Apollo Quality Program and Special Initiatives

Organization Name
Apollo Hospitals

APSS

What Patient Safety Challenge does your Commitment address?
Challenge 2A - Hand Hygiene

Commitment Name
To Improve Hand Hygiene Compliance - Update - 10.08.2019

How many hospitals are represented in this commitment?

<table>
<thead>
<tr>
<th>Last Report</th>
<th>Current</th>
</tr>
</thead>
<tbody>
<tr>
<td>40</td>
<td>40</td>
</tr>
</tbody>
</table>

Did you download and use the APSS in tandem with your action plan?
Yes
**If yes, was the APSS valuable?**
Yes

---

**Commitment Details**

**Commitment Update**


The Hand Hygiene Toolkit (comprising of the listed essential 10 components) was circulated to the Quality Teams the 40 units of Apollo Hospitals for immediate implementation in May 2017. Compliance to Hand Hygiene improved through the month on month (MOM) monitoring of the HH Toolkit implementation. Compliance of the HH Toolkit was linked to the monthly report card of each of the Apollo Hospitals units and the unit wise Medical Directors. The role of the Infection Control Teams was critical to the improvement of Hand Hygiene Compliance. The Medical Heads, Quality Teams, Nursing Teams, Infection Control Teams and all other Support Departments at each Apollo Hospitals, work in unison to promote the compliance of Hand Hygiene. This is achieved through - Ongoing Trainings - Audits - Leadership rounds - Campaigns and events

**Please describe any best practices your organization has learned through your commitment and share valuable lessons or challenges that were overcome.**

Status - Hand Hygiene Compliance

We’re happy to report our current status as it relates to hand hygiene compliance. I. 21 of our most improved locations have increased their compliance levels from 86.5% (baseline) to 92.72% (2019) II. The current Average Hand Hygiene Compliance Levels - across our 40 hospitals is – 90.63 (baseline) to 92.39% (2019)

---

**Action Plan**

**Impact Details**

---

**Lives Saved**

**Methodology for Determining Lives Saved:**

N/A

**Acknowledgement**

Yes, I acknowledge that this commitment may be used for external communication and
publicly announced at the World Patient Safety, Science & Technology Summit. Furthermore, I agree that this commitment may appear on the website of The Patient Safety Movement Foundation or the Masimo Foundation. I also give permission for my commitment to be used in support of the promotion of the World Patient Safety, Science & Technology Summit as well as The Patient Safety Movement initiative.