Healthcare Organization Commitment

Contact Details

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Position
Lead - Apollo Quality Program and Special Initiatives

Organization Name
Apollo Hospitals

APSS

What Patient Safety Challenge does your Commitment address?
Challenge 2A - Hand hygiene

Commitment Name
To Improve Hand Hygiene Compliance - Update - 10.08.2019

How many hospitals are represented in this commitment?

<table>
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<tr>
<th>Last Report</th>
<th>Current</th>
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<td>40</td>
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Did you download and use the APSS in tandem with your action plan?
Yes
If yes, was the APSS valuable?
Yes

Commitment Details

Commitment Update
Based on the APSS #2A Hand Hygiene given by the Patient Safety Movement Foundation, we improvised and developed the Hand Hygiene (HH) Toolkit. The components of this toolkit included: 1. Policy on Hand Hygiene 2. Plan for Implementation, Monitoring, Reporting and Sustenance for Hand Hygiene Compliance 3. Workflow for Hand Hygiene Compliance 4. Gap Assessment- Hand Hygiene Facilities Measurement Audit Tools 5. Hand Hygiene Compliance Observation Form 6. Hand Hygiene Training Module for Observers and Champions 8. Presentation Template- for reporting Hand Hygiene compliance results 9. Posters on Hand Hygiene 10. Motivational Films for Hand Hygiene The Hand Hygiene Toolkit (comprising of the listed essential 10 components) was circulated to the Quality Teams the 40 units of Apollo Hospitals for immediate implementation in May 2017. Compliance to Hand Hygiene improved through the month on month (MOM) monitoring of the HH Toolkit implementation. Compliance of the HH Toolkit was linked to the monthly report card of each of the Apollo Hospitals units and the unit wise Medical Directors. The role of the Infection Control Teams was critical to the improvement of Hand Hygiene Compliance The Medical Heads, Quality Teams, Nursing Teams, Infection Control Teams and all other Support Departments at each Apollo Hospitals, work in unison to promote the compliance of Hand Hygiene. This is achieved through- Ongoing Trainings - Audits - Leadership rounds - Campaigns and events

Please describe any best practices your organization has learned through your commitment and share valuable lessons or challenges that were overcome.

Status- Hand Hygiene Compliance We’re happy to report our current status as it relates to hand hygiene compliance. I. 21 of our most improved locations have increased their compliance levels from 86.5% (baseline) to 92.72% (2019) II. The current Average Hand Hygiene Compliance Levels- across our 40 hospitals is – 90.63(baseline) to 92.39% (2019)

Action Plan

Impact Details

Lives Saved

Methodology for Determining Lives Saved:
N/A

Acknowledgement
Yes, I acknowledge that this commitment may be used for external communication and
publicly announced at the World Patient Safety, Science & Technology Summit. Furthermore, I agree that this commitment may appear on the website of The Patient Safety Movement Foundation or the Masimo Foundation. I also give permission for my commitment to be used in support of the promotion of the World Patient Safety, Science & Technology Summit as well as The Patient Safety Movement initiative.