



## Healthcare Organization Commitment

### Contact Details

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#### Position

Associate Chief Quality Officer

#### Organization Name

Dartmouth-Hitchcock

#### Organization Address

1 Medical Center Dr.  
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#### Participants

Susan McGrath, Director Pt. Surveillance R&D

### APSS

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Have you reviewed the Patient Safety Movement Foundation's Actionable Patient Safety Solutions (APSS)?

Yes

What Patient Safety Challenge does your Commitment address?

Challenge 2A - Hand hygiene

## Commitment Name

Hand Hygiene

## How Many Hospitals Will This Commitment Represent?

1

## Scorecard View Error

You must be logged in to view the contents of this PDF

## Commitment Details

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### Commitment Summary

There is opportunity to improve reliability with hand cleaning

### Action Plan

Focus on personal accountability by providing person-specific hand cleaning data Focus on psychological safety to improve the culture of "reminding" Add HH software to remaining inpatient units

## Impact Details

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### Lives Saved

Tell us about your baseline level of harm:

43

Next, make a prediction (goal) from your baseline above for 1 year from today. We'll give you the opportunity to update us next year on the actuals:

32

Lives Spared Harm:

11

### Methodology for Determining Lives Saved:

Lacking an evidenced-based method to determine lives saved, we used our current CDI infections, which are in part, environmentally transmitted (43). Our target improvement is 25% (32).