



Healthcare Organization Commitment

Contact Details

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Position

Associate Chief Quality Officer

Organization Name

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Participants

Susan McGrath, Director Pt Surveillance R&D

APSS

Have you reviewed the Patient Safety Movement Foundation's Actionable Patient Safety Solutions (APSS)?

Yes

What Patient Safety Challenge does your Commitment address?

Challenge 16 - Person and family engagement

Commitment Name

Person and Family Engagement

How Many Hospitals Will This Commitment Represent?

1

Scorecard View Error

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Commitment Details

Commitment Summary

There is an opportunity to continue to build engagement with patients and families

Action Plan

Focus will be on several patient initiatives including "back to basics," timely discharge, improving physician and nurse communication. Additional focus on staff engagement based on areas of opportunity identified in the most recent employee engagement survey.

Impact Details

Lives Saved

Tell us about your baseline level of harm:

11

Next, make a prediction (goal) from your baseline above for 1 year from today. We'll give you the opportunity to update us next year on the actuals:

9

Lives Spared Harm:

2

Methodology for Determining Lives Saved:

As proxy will follow our SSER and SSE count (11); we have targeted reduction of less than 10 (~10%).