Healthcare Organization Commitment

Contact Details

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Position
VP Acute Care/ CNO

Organization Name
Parrish Medical Center

APSS

What Patient Safety Challenge does your Commitment address?
Challenge 6 - Hand-off communications

Commitment Name
Transitions in Caring - Update - 12.06.2019

How many hospitals are represented in this commitment?

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<tr>
<td>Last Report</td>
<td>1</td>
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<td>Current</td>
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Did you download and use the APSS in tandem with your action plan?
Yes

Patient Safety Movement Foundation | patientsafetymovement.org
If yes, was the APSS valuable?
Yes

Commitment Details

Commitment Update
Establish an HOC core team; review current and PSMF HOC checklists; conduct PI analysis using LSS/DMAIC process; provide education for all involved in HOC; measure and analyze the effectiveness of current HOC processes; evaluate technology plan for support utilization. Utilize the recently accepted (1/18/18) "ED to Med/Surg Safe Hand-off Checklist" during this subset group currently in the measure phase. Nursing continue to use SBAR form when receiving handover report; document within the EMR "Transfer: Handoff Report" and participate in the Safe Discharge meeting using the Safe Discharge sheet (Code Salmon sheet). 9/30/19 Reinforce/Reeducate and monitor results weekly.

Please describe any best practices your organization has learned through your commitment and share valuable lessons or challenges that were overcome. Transitions of care is multi-faceted and we are improving each process actively.

Action Plan

Impact Details

Lives Saved

Lives Saved:
180

Lives Spared Harm:
7712

Methodology for Determining Lives Saved:
Number of 'Good Catches' before reaching patient / total number of Admissions (dates 10/1/18 - 9/30/19).

Acknowledgement
Yes, I acknowledge that this commitment may be used for external communication and publicly announced at the World Patient Safety, Science & Technology Summit. Furthermore, I agree that this commitment may appear on the website of The Patient Safety Movement Foundation or the Masimo Foundation. I also give permission for my commitment to be used in support of the promotion of the World Patient Safety, Science & Technology Summit as well as The Patient Safety Movement initiative.