



Patient Safety  
MOVEMENT

## Healthcare Organization Commitment

### Contact Details

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#### Position

Healthcare Quality Management Department Deputy Director

#### Organization Name

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#### Participants

Lin, Ching-hsiung, Vice Superintendent

### APSS

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Have you reviewed the Patient Safety Movement Foundation's Actionable Patient Safety Solutions (APSS)?

Yes

What Patient Safety Challenge does your Commitment address?

Challenge 16 - Person and family engagement

## Commitment Name

Person and Family Engagement

## How Many Hospitals Will This Commitment Represent?

1

## Scorecard View Error

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## Commitment Details

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### Commitment Summary

Patient and family engagement is not a new initiative. It is part of what we are already doing to improve quality and safety!

### Action Plan

On one level, patient and family engagement means providing day-to-day care experiences that engage patients and family members as members of the health care team. For example, in our hospital, we provide opportunities for patients and family members to be involved in their care by working together with staff, clinicians, and leaders to improve policies, processes, programs, facility design, and education for hospital staff, clinicians and trainees in the health professions.

## Impact Details

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### Lives Saved

#### Methodology for Determining Lives Saved:

According to annually incident reports and prevent harm to 0.