



Healthcare Organization Commitment

Contact Details

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Position

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Organization Name

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Participants

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APSS

Have you reviewed the Patient Safety Movement Foundation's Actionable Patient Safety Solutions (APSS)?

Yes

What Patient Safety Challenge does your Commitment address?

Challenge 2A - Hand hygiene

Commitment Name

Hand Hygiene Campaign

How Many Hospitals Will This Commitment Represent?

4

Scorecard View Error

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Commitment Details

Commitment Summary

Hand Hygiene has been an established Bold Goal for MemorialCare since 2005. At that time we were at 78% compliance systemwide and are now compliance with our policies and best practices at 94%. Hand hygiene champions surveil compliance with secret shopper and unannounced audits using immediate feedback tools, complemented by an on-line tracking of data by unit and by caregiver type (physician, nurse, respiratory care, etc) on-line in our Rounds+ tool with reports to managers on both a push and self-serve basis. Continued fallouts range from 1-10% depending on the entity/facility. Data is reviewed at each entity by managers and senior leadership, as well as our system-wide Quality Close meetings attended by executives from across MemorialCare (CEO/COO/CNO/Quality) and our Quality Committee of the Board (physicians, executives). Data is also reported to the Medical Executive Committees with repetitive fallouts addressed by the medical staff.

Action Plan

All entities have an ongoing monitoring program and are looking at the APSS checklist for any gaps. One specific hospital has been asked by the Quality Committee to renew their focus given their compliance has dropped to only 90% for the last quarter. Note: We have not yet moved to an electronic system given the cost/complexity as well as both our historically higher compliance and commitment to lowering infection rates (see also infection-related APSS commitments)

Impact Details

Lives Saved

Tell us about your baseline level of harm:

4200

Next, make a prediction (goal) from your baseline above for 1 year from today. We'll give you the opportunity to update us next year on the actuals:

2100

Lives Spared Harm:

2100

Methodology for Determining Lives Saved:

For hand hygiene, please note that this is a rough calculation only given this does not necessarily equate to harm or lives saved, more the potential for of course (this on-line form does not allow us to differentiate). This method takes the non-compliance rate and extrapolates it across all discharges. [FYI: # of discharges per year (currently 70,000) x if we were still at 2006 baseline non-compliance rate = $70,000 \times 22\% = 15,400$] # of discharges per year (currently 70,000) x current non-compliance rate = $70,000 \times 6\% = 4,200$ # of discharges per year (currently 70,000) x if we were to half the remaining gap from 6% to compliance = 2,100 Delta = 2,100