



Healthcare Organization Commitment

Contact Details

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Position

Chief Transformation Officer, MemorialCare Health System (So California)

Organization Name

Memorial Health Care System

Organization Address

17360 Brookhurst Street
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Participants

Helen Macfie, Chief Transformation Officer

APSS

Have you reviewed the Patient Safety Movement Foundation's Actionable Patient Safety Solutions (APSS)?

Yes

What Patient Safety Challenge does your Commitment address?

Challenge 17 - Patient Safety Curriculum

Commitment Name

Patient Safety Curriculum

How Many Hospitals Will This Commitment Represent?

4

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Commitment Details

Commitment Summary

We have embedded error science, human factors and just culture training for all new hires and student/resident rotations across MemorialCare as well as ongoing just-in-time focus in huddles and breakthrough improvement events.

Action Plan

Continuing to embed training for staff and physicians with ongoing reinforcement on daily rounds and at safety huddles.