Healthcare Organization Commitment

Contact Details

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Position
Chief Quality Officer

Organization Name
Hospital Español

APSS

What Patient Safety Challenge does your Commitment address?
Challenge 1 - Culture of Safety

Commitment Name
Development of an Incident Reporting System for Notification and Analysis of Adverse Events Associated with Medical Care. - Update - 12.29.2019

How many hospitals are represented in this commitment?

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<th>Last Report</th>
<th>Current</th>
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Did you download and use the APSS in tandem with your action plan?

Patient Safety Movement Foundation | patientsafetymovement.org
Yes

If yes, was the APSS valuable?
Yes

Commitment Details

Commitment Update
As part of the action plan, we continue working on the activities raised during the initial commitment, presenting favorable results by implementing, among other actions, the second victim program as a support strategy for all the personnel, the just culture model as a mechanism of transparency and to continue strengthening the culture of patient safety through the workshops of notification of adverse events resulting in the year 2019 will be achieved the largest number of notifications of events in the history of the organization. The actions to work next year include: 1. Being able to strengthen the promotion of patient safety actions, active participation of staff and dissemination of results by organizing a hospital event for the patient safety day. 2. Risk assessment through the analysis of care and monitoring processes through internal assessments. 3. Strengthening of risk management in services through a risk approach. 4. Effective communication workshops that provide staff with tools to develop more trustful relationships and improve teamwork. 5. Diffusion of the just culture algorithm throughout the organization as a tool to make decisions.

Please describe any best practices your organization has learned through your commitment and share valuable lessons or challenges that were overcome.
- Importance of the involvement of the directors as a driver of quality and patient safety strategies. - Patient safety as a strategic aspect of the organization. - Work with a systemic approach that favors timely communication and safer processes.

Action Plan

Impact Details

Lives Saved

Predicted Lives Spared Harm
1.1000000000000005

For reporting purposes, the number has been rounded up to the nearest whole number. Predicted Lives Spared Harm
2

Acknowledgement
Yes, I acknowledge that this commitment may be used for external communication and
publicly announced at the World Patient Safety, Science & Technology Summit. Furthermore, I agree that this commitment may appear on the website of The Patient Safety Movement Foundation or the Masimo Foundation. I also give permission for my commitment to be used in support of the promotion of the World Patient Safety, Science & Technology Summit as well as The Patient Safety Movement initiative.