Healthcare Organization Commitment

Contact Details

Name
Don Kennerly MD, PhD

Phone
(214) 265-3621

Email
donaldk@baylorhealth.edu

Position
Chief Patient Safety Officer

Organization Name
Baylor Scott & White Health Care System

Organization Address
3500 Gaston Avenue
Dallas, 75246
United States

Commitment Details

Commitment Name
Journey to No Preventable Deaths, No Preventable Injuries and No Preventable Risk.

Participants
Joel Allison
Don Kennerly
David Ballard
Jan Compton
Michael Ramsay
The Breathe Team
What Patient Safety Challenge does your Commitment address?
Challenge 1 - Creating a Foundation for Safe and Reliable Care

How Many Hospitals Will This Commitment Represent
46

Commitment Summary
The patient safety vision at Baylor Scott & White Health Care System has 3 components: (1) achieving no preventable deaths, (2) ensuring no preventable injuries, and (3) seeking no preventable risk. These goals require strategic efforts in the categories of culture, processes and technology. Culture focuses on tactics such as teamwork, training and quality improvement education. Processes are measured using the percentage adoption of a variety of target clinical processes such as order set usage and adherence to National Patient Safety Goals. Technology includes focus areas such as clinical decision support devices, this is coupled with a standardization of safety processes system wide.

Commitment Description & Detail
The patient safety improvement strategic plan was developed based on 3 crucial elements: (1) The alignment and support of leadership. Every board member, senior administration, senior medical leadership and frontline employees to make patient safety a priority. (2) Performance management incentives linked to clinical metrics. (3) Creation of a multidisciplinary health care improvement operations team.

The Patient Safety Vision of:
1. No Preventable Deaths: Metrics: The Hospital-Standardized Mortality Ratio (HSMR-TX)
2. No Preventable Injuries: Metrics: Chart audit using the Global Trigger Tool, (GTT)

Action Plan
The plan is already in place but is being updated regularly and enhanced. Milestones Completed: 39.5% reduction in Hospital Standardized Mortality Rate in 5 years (year on year = 9.6% / yr). 360 fewer deaths in last 2.5 years 45% reduction in preventable hospital acquired adverse events in last 4 years