



Healthcare Organization Commitment

Contact Details

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Position

Chief Patient Safety Officer

Organization Name

Baylor Scott & White Health Care System

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Commitment Details

Commitment Name

Journey to No Preventable Deaths, No Preventable Injuries and No Preventable Risk.

Participants

Joel Allison

Don Kennerly

David Ballard

Jan Compton

Michael Ramsay

The Breathe Team

What Patient Safety Challenge does your Commitment address?

Challenge 1 - Culture of safety

How Many Hospitals Will This Commitment Represent

46

Commitment Summary

The patient safety vision at Baylor Scott & White Health Care System has 3 components: (1) achieving no preventable deaths, (2) ensuring no preventable injuries, and (3) seeking no preventable risk. These goals require strategic efforts in the categories of culture, processes and technology. Culture focuses on tactics such as teamwork, training and quality improvement education. Processes are measured using the percentage adoption of a variety of target clinical processes such as order set usage and adherence to National Patient Safety Goals. Technology includes focus areas such as clinical decision support devices, this is coupled with a standardization of safety processes system wide.

Commitment Description & Detail

The patient safety improvement strategic plan was developed based on 3 crucial elements: (1) The alignment and support of leadership. Every board member, senior administration, senior medical leadership and frontline employees to make patient safety a priority. (2) Performance management incentives linked to clinical metrics. (3) Creation of a multidisciplinary health care improvement operations team.

The Patient Safety Vision of:

1. No Preventable Deaths: Metrics: The Hospital-Standardized Mortality Ratio (HSMR-TX)
2. No Preventable Injuries: Metrics: Chart audit using the Global Trigger Tool, (GTT)
3. No Preventable Risk: Metrics: Patient Safety Surveys: patients, staff employees. Midas anonymous reports. Includes attitudes, practices performance. Comprehensive unit-based safety programs. Sepsis, pneumonia, stroke, heart failure, acute MI etc. protocols

Action Plan

The plan is already in place but is being updated regularly and enhanced. Milestones Completed: 39.5% reduction in Hospital Standardized Mortality Rate in 5 years (year on year = 9.6% / yr). 360 fewer deaths in last 2.5 years 45% reduction in preventable hospital acquired adverse events in last 4 years