Healthcare Organization Commitment

Contact Details

Name
Daniel Arnal

Phone
(091) 621-9519

Email
darnal@sensar.org

Position
Dr. Anesthesiologist of the Hospital Universitario Fundación Alcorcón. President of SENSAR

Organization Name
SENSAR

Organization Address
Solano 18 3ºA
Pozuelo de Alarcón, Madrid 28223
ES

Commitment Details

Commitment Name
Spread of the Patient Safety Culture in anesthesia, critical care and pain management throughout all hospitals in Spain by the implementation of a web based independent non punitive incident reporting system, teaching and training by simulation teamwork and human factors.

Participants
Dr. Alejandro Garrido
Dr. Juan Gómez-Arnau

What Patient Safety Challenge does your Commitment address?
Challenge 1 - Culture of Safety

**Commitment Start Date**
18/10/2016

**How Many Hospitals Will This Commitment Represent**
53

**Commitment Summary**
Traditional approach to errors in medicine focused in blame and punishment making difficult for health organizations to learn from mistake. The modern safety culture focuses more in the system to provide barriers to ameliorate harm when an error occurs. The commitment to spread the patient safety culture is aimed to build hospitals as High Reliability Organizations where contributory factors to incidents are addressed and fixed and health professionals work as a team with good communications skills, task prioritizing and leadership.

When SENSAR (Spanish Patient Safety Patient Safety Reporting System) was funded in 2009, it relied in the 10 years experience of the Hospital Universitario Fundación Alcorcón incident reporting system. This experience was then spread to 16 hospitals through a multi hospital anesthesia incident reporting system and then, working as a non-profit organization, it has been growing up to the 85 hospitals included today. The original focus on the incident reporting system has also spread to other Patient Safety areas such as education, safety practices (protocolos and checklists), and human factors.

**Commitment Description & Detail**
Our Commitment is to actively implement the SENSAR (Spanish Patient Safety Patient Safety Reporting System) up to the main 120 hospitals in our country as a vehicle to introduce the modern Patient Safety Culture in all them.

In 40 hospitals where SENSAR is fully implemented today reports acknowledge that the patient safety culture is improving and the organization is learning from its mistakes. Our aim is to fully implement the incident reporting system in the other 45 where SENSAR is partially implemented and in another new 35 hospitals in a five year program. The Incident Reporting system will only be the start, as together with it, a Patient Safety pack will be provided with patient safety tools and human factor training.

**Action Plan**
hospitals actively reporting in the SENSAR incident reporting system. -Hospital engagement: Patient safety lectures provided by SENSAR experts in every hospital to be included in the system (65)

Commitment Timeline
This is our Commitment timeline plan: 2009. SENSAR Foundation 2012. First Anesthesia Patient Safety Course 2014. SENSAR establishes the formation path to become a member. First Basic price to active hospital. 2015. SENSAR counts 55 active active Hospitals and starts providing Human Factor and Crisis Resource Management Training. 2016. SENSAR counts 70 active Hospitals. SENSAR starts an open online Patient Safety Education Program. 2017. SENSAR Counts 85 active Hospitals. First SENSAR Patient Safety audit program 2018. SENSAR Counts 100 active Hospitals. SENSAR Exports it experience to other latin american countries 2019. SENSAR Counts 110 active Hospitals 2020. SENSAR Counts 120 active Hospitals