Healthcare Organization Commitment

Contact Details

Name
Dr. Jesús Manuel Montes Hernández

Phone
(442) 4 46 91 25

Email
jesus.montes@imss.gob.mx

Position
Director

Organization Name
Unidad Médica de Atención Ambulatoria IMSS Querétaro

Organization Address
N/A Calle 47
Anexo al C.A.F.C.E.
Santiago de Querétaro, 76080
Mexico

Commitment Details

Commitment Name
Implementation of the International Patient Safety Goals

What Patient Safety Challenge does your Commitment address?
Commitment Start Date
01/01/2017

How Many Hospitals Will This Commitment Represent
1
Commitment Summary
Implementation and evaluation of the International Goals of Patient Safety

Commitment Description & Detail
Implementation and monthly evaluation by the body and Government of the Unit of the 6 International Goals of Patient Safety.

Action Plan
Schedule briefings with operational staff during shift links. Post posters and leaflets to make the project known. Ask the area heads to extend the project information. Schedule educational sessions in order to indoctrinate the operative staff. In case it is necessary to restructure the educational sessions based on the results of the evaluations and study of the 6 International Goals of Patient Safety. Employ John Kotter's Change Management Model (1. Create sense of urgency 2. Form a coalition 3. Create vision for change 4. Communicate vision 5. Remove obstacles 6. Ensure short-term achievements 7. Build On change 8. Anchor change to hospital culture). Generate indicators of structure, process and result that help us measure the impact and at the same time allow us to generate new improvement strategies.