Healthcare Organization Commitment

Contact Details

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Position
Director

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Commitment Details

Commitment Name
Reduce Nosocomial Infection, Evaluate mental state of hospitalized patients and Develop a research protocol derived from direct observations

What Patient Safety Challenge does your Commitment address?
Challenge 2 - Healthcare-associated Infections (HAIs)

How Many Hospitals Will This Commitment Represent
1
Commitment Summary
1. Reduce the infections associated with health care in HGR1 IMSS Querétaro Through the Hand Hygiene Strategy in 2017.
2. Assessment of the mental state of the hospitalized patients by the nursing staff in at least 50% of the hospital discharges.
   Performing 1000 direct monthly observations
3. Implementation of a research protocol derived from direct observations to evaluate the behavior change of HGR1 health personnel

Commitment Description & Detail
Socialize the project to the staff of the medical and paramedical branch assigned to HGR1 IMSS Querétaro
Train 100% of the staff of the medical and paramedical branch assigned to HGR1 IMSS Querétaro Implement the hand hygiene culture in 100% of the operational staff.
To assess the mental state of at least 50% of hospital discharges by the nursing staff.
Performing at least 1000 direct observations.
Conduct a research protocol derived from direct observations to evaluate the behavioral change of health personnel.

Action Plan
Action Plan 1 Schedule briefings with operational staff during shift links. Post posters and leaflets to make the project known. Ask the area heads to extend the project information. Schedule educational sessions in order to indoctrinate the operative staff. Carry out hand hygiene assessments using a checklist to check the impact of educational sessions. Take direct observation of the 5 moments of hand hygiene and quantify them in the hospital areas. In case it is necessary to restructure the educational sessions based on the results of the evaluations and study of direct observation. Employ John Kotter’s Change Management Model (1. Create sense of urgency 2. Form a coalition 3. Create vision for change 4. Communicate vision 5. Remove obstacles 6. Ensure short-term achievements 7. Build on change 8. Anchor change to hospital culture). Sensitize operational staff through a permanent hand hygiene campaign. Generate indicators of structure, process and result that help us measure the impact and at the same time allow us to generate new improvement strategies. Action Plan 2 Evaluation by the nursing staff of the mental state of the patient, in at least 50% of hospital discharges, derived from the nursing process. Nursing managers will determine and supervise such action. Action Plan 3 Performing at least 1000 direct observations on a monthly basis. Action Plan 4 Conduct of a research protocol derived from direct observations that determine whether or not there is a behavioral change in the HGR1 IMSS Querétaro health personnel.