Healthcare Organization Commitment

Contact Details

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Commitment Details

Commitment Name
HealthInsight Hospital Improvement Innovation Network

What Patient Safety Challenge does your Commitment address?
Commitment Start Date
01/01/2017

How Many Hospitals Will This Commitment Represent
138
**Commitment Summary**
Through 2019, the Hospital Improvement Innovation Networks will work to achieve a 20 percent decrease in overall patient harm and a 12 percent reduction in 30-day hospital readmissions as a population-based measure (readmissions per 1,000 people) from the 2014 baseline.

**Commitment Description & Detail**
Primary drivers for improvement include:

- Leadership engagement
- Clinical changes at the hospital unit level
- Promoting a culture of safety
- Promoting a philosophy of patient-centeredness

Key strategies include:

- Using data to drive action
- Policy changes at the hospital, local and state levels
- Technical support for the data collection and quality improvement
- Innovative use of Project ECHO case-based learning
- Leveraging key partnerships within and across communities

**Action Plan**
HealthInsight understands that our training and intervention approach must be both valuable and innovative. We will bring our extensive experience in delivering effective training through a variety of modalities and, through our partnering relationships, will bring even more subject matter experts (SMEs) and innovation to our HIIN approach. Each program developed by the HealthInsight HIIN will incorporate the patient into the topic along with how to build upon a culture of safety in health care. A cornerstone to our training approach in HIIN will be utilization of the Project ECHO model. Project ECHO develops knowledge and capacity among community clinicians through case-based learning, knowledge networks and learning loops. HealthInsight will prioritize our action plan and make adjustments as indicated by a continual review of data results to determine areas of progress and those that still present opportunities for improvement. (See attached training schedule deliverable).

**Commitment Timeline**
January 2017-September 2019