Healthcare Organization Commitment

Contact Details

Name
Dr. Enrique Negrete Estrada

Phone
(442) 1817273

Email
enriquenegrete@hospitalsr.com.mx

Position
General Manager

Organization Name
Hospital Santa Rosa de Viterbo

Organization Address
34 Calle Ezequiel Montes
Centro
Santiago de Querétaro, 76000
Mexico

Commitment Details

Commitment Name
Timely detection of arrhythmias and deterioration in oximetry, through the use of telemetry system and immediate interpretation by emergency personnel and intensive therapy.

What Patient Safety Challenge does your Commitment address?

How Many Hospitals Will This Commitment Represent
1

Commitment Summary

**Commitment Description & Detail**
Placement of the telemetry system to all those patients who, within the hospitalization area, meet the surveillance criteria established by the international guidelines.

**Action Plan**
Train the nursing staff of all shifts in the placement of the telemetry system. Schedule briefings with operational staff during shift links. Post posters and leaflets to make the project known. Schedule training sessions for the operational personnel involved in the project Evaluate weekly results Employ John Kotter's Change Management Model (1. Create sense of urgency 2. Form a coalition 3. Create vision for change 4. Communicate vision 5. Remove obstacles 6. Ensure short-term achievements 7. Build On change 8. Anchor change to hospital culture). Generate indicators of structure, process and result that help us measure the impact and at the same time allow us to generate new improvement strategies. Equipment Needs: • Telemetry system • 10 transmitters • Twin monitors in the emergency room, intensive care unit and hospitalization • Alkaline batteries