Healthcare Organization Commitment

Contact Details

Name
Dr. Enrique Negrete Estrada

Phone
(442) 1817273

Email
enriquenegrete@hospitalsr.com.mx

Position
General Manager

Organization Name
Hospital Santa Rosa de Viterbo

Organization Address
34 Calle Ezequiel Montes
Centro
Santiago de Querétaro, 76000
Mexico

Commitment Details

Commitment Name
Timely detection of cardiac diseases by electrocardiogram at rest with immediate interpretation by specialist in Cardiology

What Patient Safety Challenge does your Commitment address?
How Many Hospitals Will This Commitment Represent
1

Commitment Summary
Timely detection of cardiac diseases by taking electrocardiogram at rest with interpretation by cardiology specialist

Commitment Description & Detail
Electrocardiogram at rest to all those patients who meet the criteria as well as those referred by general practitioners and clinic specialists within any hospital service. Weekly evaluation of the number of EKGs performed and analysis of the findings

Action Plan
To train nurses of all the shifts in the realization of EKG Schedule briefings with operational staff during shift links. Post posters and leaflets to make the project known. Ask the Cardiologists who interpret the EKG to extend the information and importance of the project. Schedule training sessions for the operational staff involved in the project. Evaluate weekly results. Employ John Kotter’s Change Management Model (1. Create sense of urgency 2. Form a coalition 3. Create vision for change 4. Communicate vision 5. Remove obstacles 6. Ensure short-term achievements 7. Build On change 8. Anchor change to hospital culture). Generate indicators of structure, process and result that help us measure the impact and at the same time allow us to generate new improvement strategies.

Equipment Needs: • Laptop with electrocardiography system • Electrodes • Internet at least 5 mb • Special paper for EKG