Healthcare Organization Commitment

Contact Details

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Commitment Details

Commitment Name
Access To Acute Psychiatric Beds

What Patient Safety Challenge does your Commitment address?
Challenge 13B - Collaborative care planning in mental health

Commitment Start Date
01/03/2016

How Many Hospitals Will This Commitment Represent

Patient Safety Movement Foundation | patientsafetymovement.org
Commitment Summary

PMC is committed to providing a culture of safety by focusing on efforts strengthen the access to acute psychiatric beds in our community. The focus will be to identify patients in the ED who have mental health issues including suicidality among the broader range of problems. The American Association of Emergency Psychiatry emphasizes the importance of continuity of care from the ED perspective, emphasizing the importance of screening for suicide risk and providing an assessment to those who are at risk. In particular, early follow-up is recommended with a team approach, to include mental health care workers, social workers, and community partnerships to help link patients with the appropriate resources.

Commitment Description & Detail

PMC is committed to providing the right care at the right time with the right outcomes. This is accomplished in a number of ways. The three most important ways are: 1) partnering with high quality community programs that can provide support for our patients and families; 2) comparing the quality of our practices and outcomes against nationally accepted best practices and outcome standards, and 3) hardwiring quality and process improvement structures and processes to assure the delivery of the highest quality care. The most recent Community Needs Assessment reflects the growing need of mental health services. In 2016, mental health services were in the top 10 areas of need. In addition, 88% of respondents perceived mental health as a moderate to major health problem in the community. The growing demand for these services has far outpaced availability. PMC recognizes the need to strengthen services, treatments and support in the community.

Action Plan

The strategy focuses on enabling people with mental health problems and illnesses to recover a meaningful life with less reliance on acute care, and with less risk of developing complex and expensive social problems. This means strengthening services, treatments and supports in the community and access to primary care providers. Focus areas include: * Tools to recognizing and identify hazards that may increase the chance of patient suicide or self-harm. (EHR) *Improving Patient Flow and Reducing Emergency Department Crowding through implementation of Mission Control, a centralized bed placement within the hospital to expedite bed assignment *Partnering with Florida Information Technology to assist in developing a behavioral health program in the Patient Centered Mental Home. * Ongoing relationship with The Community Health Partnership (CHP) members. CHP is a consortium of medical providers and social service agencies that evaluate the needs assessments of the community and work together to implement solutions. * A trained social worker, the 2-1-1 navigator provides assistance to Brevard County residents to access social programs that can help improve health; find transportation to medical appointments; find resources for prescriptions; and search for access to health insurance and mental health programs * Ongoing monitoring to maintain system in order to adhere to current standards and protocols.
Commitment Timeline
Ongoing