

Healthcare Organization Commitment

Contact Details

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Position

Lead- Apollo Quality Program and Special Initiatives

Organization Name

Apollo Hospitals

Organization Address

Mathura Road
Jasola, South Delhi
New Delhi, 110020
India

Commitment Details

Commitment Name

To Improve Hand Hygiene Compliance

Participants

Mr Gaurav Loria
Dr R. S Uberoi
Mr Balaji
Dr Yatheesh
Dr Maitrayee

What Patient Safety Challenge does your Commitment address?

Challenge 2A - Hand hygiene

Commitment Start Date

15/05/2017

How Many Hospitals Will This Commitment Represent

40

Commitment Summary

Hand hygiene is the most important element of infection control activities. Enough scientific evidence supports that if properly implemented, hand hygiene alone can significantly reduce the risk of cross-transmission of infection in healthcare facilities.

Concerted efforts and strategies essential to implement hand hygiene in a healthcare system are termed as the Hand Hygiene Bundles. Measuring and monitoring compliance, staff motivation and leadership commitment are imperative for sustained improvements.

Commitment Description & Detail

Apollo Hospitals is the largest private healthcare provider in India and the region with 65 hospitals located in the urban and semi-urban regions across the country. The commitment includes that all categories of healthcare staff, in each of the hospital, practice hand hygiene while involved in direct patient care.

Leadership focus methodology, intense staff training modules, monitoring tools for compliance and result reporting, campaigns for staff motivation have all been collated as the Hand Hygiene Bundles and distributed for implementation to all of the Apollo Hospitals.

Action Plan

The action plan includes a uniform policy for implementation of Hand Hygiene and plans for monitoring and sustenance. Periodic Gap Assessment to check resources for hand hygiene across the facility, regular and ongoing training for various staff categories, posters to motivate and remind staff comprise the action plan. Further included are the audit and observation schedules, compliance results reporting and action taken by department heads. Hand Hygiene campaigns help to invigorate the staff.

Commitment Timeline

2 Years