Healthcare Organization Commitment

Contact Details

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Commitment Details

Commitment Name
Patient Safety Culture

Commitment Summary

Action Plan
Develop and implement a culture of health care with quality and safety, based on the Institutional Quality Model, which allows the recognition of different national certifying entities. a. Reinforce the involvement of middle managers and managers in the development of a culture of quality and safety. b. Carry out awareness campaigns of quality
and safety to patients, families, hospital staff, suppliers and visitors in general. c. Participate in committees or subcommittees of quality and safety. d. Implement a program of active participation of all hospital staff in quality and safety.

Commitment Timeline
A 24 month period

Impact Details

Methodology for Determining Lives Saved
For the determination of the number of lives saved, we suggested an indicator for each Actionable Patient Safety Solutions (APSS).