Healthcare Organization Commitment

Contact Details

Name
Marco Antonio Martínez Ríos

Phone
52-55-55732911

Email
dirgral2@cardiologia.org.mx

Position
Managing Director

Organization Name
Instituto Nacional de Cardiología Ignacio Chávez

Organization Address
Juan Badiano No. 1, Colonia Seccion XVI, Tlalpan
CDMX, MX 14080

Commitment Details

Commitment Name
Patient Safety Culture

Commitment Summary
Commitment Description & Detail
Action Plan
Develop and implement a culture of health care with quality and safety, based on the Institutional Quality Model, which allows the recognition of different national certifying entities. a. Reinforce the involvement of middle managers and managers in the development of a culture of quality and safety. b. Carry out awareness campaigns of quality
and safety to patients, families, hospital staff, suppliers and visitors in general. c. Participate in committees or subcommittees of quality and safety. d. Implement a program of active participation of all hospital staff in quality and safety.

**Commitment Timeline**
A 24 month period

**Impact Details**

**Methodology for Determining Lives Saved**
For the determination of the number of lives saved, we suggested an indicator for each Actionable Patient Safety Solutions (APSS).