Healthcare Organization Commitment

Contact Details

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Position
Superintendent

Organization Name
Taichung Hospital, Ministry of Health and Welfare

Organization Address
Central District
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Commitment Details

Commitment Name
Challenge 1-Creating a Culture of Safety

Participants
Meng-Chih Lee
Yuan-De Huang
Chung-liang Lai

What Patient Safety Challenge does your Commitment address?
Challenge 1 - Creating a Foundation for Safe and Reliable Care
Commitment Start Date
01/07/2017

How Many Hospitals Will This Commitment Represent
1

Action Plan
Five ways of Taichung Hospital to create trustworthy patient safety culture: 
1. Creating mutual trust in the organization
2. Care for employees: to build SOP for safety patient care
3. Integrity: employees responsible for automatically reporting incidents and identifying strategies to promote patient safety.
Through the way mentioned above to create mutual trust between patients and medical staffs, and safe patient care, consequently.

1. Establishment of accountability
2. Establishment of patient safety and medical quality committee, supervised by the superintendent. The committee is held regularly.

1. Identification of insecurity condition for patients
2. Encourage reporting of patient safety events. Update the concept of team resource management. Establish mechanism to educate and train medical team members to ensure safe patient care by quality control center. Set key performance indicators for patient safety and follow up every two months.
3. Updating patient safety reporting process and system
4. Focus on the principles of security, confidentiality, motivation and convenience.

1. Regular Evaluation and continual improvement of organizational patient safety culture
2. Set department sub-vision for patient safety and regularly discuss the safety events and through IDT analyses, SAC status determination, sentinel events investigation to improve patient safety. The meeting to trace performance is held every 3 months.

Commitment Timeline
Commitment Start Date: 1, July, 2017 Commitment End Date: 31, December, 2019

Impact Details

Lives Lost in Last Calendar Year
25

How many lives do you expect to spare from harm in the next calendar year?
20

How many lives do you expect to save in the next calendar year?
20

Methodology for Determining Lives Saved