Healthcare Organization Commitment

Contact Details

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**Position**
Chairman Superintendent

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Commitment Details

**Commitment Name**
Challenge 1: Creating Culture of Safety

**Participants**
Nai-Phon Wang
Suh-Er Guo

**What Patient Safety Challenge does your Commitment address?**
Challenge 1 - Culture of Safety
Commitment Start Date
03/07/2017

How Many Hospitals Will This Commitment Represent
1

Action Plan
Our organization’s mission and goal related to reducing preventable deaths: To provide the highest quality of medical care and preventive care, thus creating a healthy community. 1. To pursue justifiable operation and sustainable development. 2. To create a healthy and happy workplace. 3. (a) To provide services that meet the expectancy of our patients and staff. (b) To internationalize our medical services 4. To enhance our ability in providing acute and critical care 5. To create a safe healthcare environment, increase medical quality 6. To enhance information application and management 7. To increase teaching and clinical research 8. To dedicate ourselves in improving the health status of our community 9. To fulfill our social responsibility Action Plan: 1. To improve the correct, complete and immediacy of delivery of information: establishment of care, intensive care unit physician, resident ISBAR information shift system. 2. To strengthen the effective communication and teamwork between medical teams The concept and action: to promote the composition of the hospital across the team, (Team Resource Management, TRM) 3. To promote the sharing of medical decision-making (Shared Decision Making, SDM): constitute the SDM team, the development of medical sharing aids and clinical path 4. Patient-focused methodology (PFM) check mechanism: Conducting PFM workshops and actual clinical review

Commitment Timeline
Commitment Start Date: 1, July, 2017 Commitment End Date: 31, December, 2019

Impact Details

Lives Lost in Last Calendar Year
30

How many lives do you expect to spare from harm in the next calendar year?
20

How many lives do you expect to save in the next calendar year?
20

Methodology for Determining Lives Saved