Healthcare Organization Commitment

Contact Details

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Position
Member of Planning Room

Organization Name
Nantou Hospital, Ministry of Health and Welfare

Organization Address
Nantou County, Nantou City, 540, Taiwan

Commitment Details

Commitment Name
To reduce the serious safety event (SSE) rate

What Patient Safety Challenge does your Commitment address?
Challenge 1 - Creating a Foundation for Safe and Reliable Care

Commitment Start Date
01/07/2017

How Many Hospitals Will This Commitment Represent
**Action Plan**

1. Improve patient safety reporting rate: adjust target to 100 reporting events per month. 2. Increase safety reporting events reported by physician: each physician should report at least 1 event annually in the first applying year of commitment. 3. Improve the reporting rate of “unexpected cardiac arrest during hospitalization”. 4. Improve the quantity and quality of Root Cause Analysis (RCA). 5. Creating a culture of safety by case sharing and educational programs.

**Commitment Timeline**

2017/7 Perform analysis of present situation as baseline data: determine current reporting rate of serious safety events (Severity Assessment Code Matrix I & II) 2017/10 Announce detailed action plan 2017/10 Revision action plans every 3-6 months 2019/6 Calculate reporting rate of serious safety events (range from 2019/4- 2019/6).

**Impact Details**

Lives Lost in Last Calendar Year
50

How many lives do you expect to spare from harm in the next calendar year? 10

How many lives do you expect to save in the next calendar year? 10

Methodology for Determining Lives Saved