Healthcare Organization Commitment

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Commitment Details

Commitment Name
Patient Safety Culture in order to Raise Healthcare Quality

What Patient Safety Challenge does your Commitment address?
Challenge 1 - Culture of safety

How Many Hospitals Will This Commitment Represent
2

Action Plan

Patient Safety Movement Foundation | patientsafetymovement.org
1. Activating the functions of “Patient Safety Committee”: The superintendent will lead and invite attending physicians of all disciplines to join the committee to implement healthcare quality and patient safety plans. 2. Forming a “multidisciplinary healthcare team”: Physicians of all disciplines, nurses, patients and their relatives are invited to join the team to promote shared decision making while actively supplying information concerning patient safety. 3. Calls to “mobilize all hospital employees on patient safety issues”: Each employee is required to attend patient safety on job training and related activities on annual basis in order to integrate the knowledge, skills and attitudes into daily routine. 4. Promoting “Safety Risk Management”: Headed by the superintendent and vice superintendents to oversee hospital-wide safety and quality. An in-depth standard operation procedures inspection on clinical units and gathering information regarding patient safety from inpatients or their relatives. 5. “Patient Safety Incident Management“: Providing incentives for staff members to report incidents while analyzing their root causes and presenting with feasible solutions. In the meantime, offering psychological assistance and emotional support to staff members who are involved in medical malpractice thereby cultivating positive patient safety culture.

**Commitment Timeline**
Launch all five strategies from 01/01/2017 2017/07/01 reinforce on "multidisciplinary healthcare team" 2017/10/01 establish "Patient Safety Week" and related activities Review and evaluate the results in the end of 2017.

**Impact Details**

**Lives Lost in Last Calendar Year**
22

How many lives do you expect to spare from harm in the next calendar year?
4

How many lives do you expect to save in the next calendar year?
4

**Methodology for Determining Lives Saved**