Healthcare Organization Commitment

Contact Details

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Position
Vice President, Strategic Partnerships

Organization Name
Smile Train

Commitment Details

How many hospitals are represented in this commitment?

<table>
<thead>
<tr>
<th>Last Report</th>
<th>Current</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>13</td>
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</tbody>
</table>

Action Plan
Smile Train will be re-signing partnership agreements with 3 hospitals that have been successfully implementing the Smile Train safety and quality protocols in their hospitals for several years. Additionally, over the course of 2016, Smile Train will be engaging with 10 new partner hospitals from around the world, educating them on our safety and quality guidelines and supporting them in their adoption of safe surgery for children with cleft. All patients impacted through this partnership will have their life-changing surgery carefully tracked through Smile Train’s innovative online patient medical records database, Smile Train Express, which has been used in more than countries around the world. Additionally, Smile Train will distribute targeted surveys to our Hospital Partners in this Commitment to
gather more comprehensive data on how our safety and quality protocols have impacted the safety of the patients being treated as part of this Commitment.

**Commitment Update**
Through partnership with Smile Train and adherence to essential safety and quality protocols promulgated by the organization, more than 3,200 patients have received safe, high-quality cleft surgery as part of the Patient Safety Movement Commitment. These developing world hospitals are in 13 different countries across the Americas, Asia and Africa. All life-changing surgeries have been carefully tracked through Smile Train’s innovative online patient medical record database, Smile Train Express. 3,200 cleft surgeries were safely provided by the hospitals included in our commitment during the period of the commitment. (Greatly exceeding the 1,500 we had originally anticipated)

**Other**
Challenge 1 - Culture of safety

Please describe any best practices your organization has learned through your commitment and share valuable lessons or challenges that were overcome

The Patient Safety Movement is going amazing work to save patient lives around the world. Smile Train has been committed to ensuring the safety of each patient’s surgery as the top priority since the organization was founded in 1999. Through its work with the PSM, the organization thought more comprehensively about creating a culture of safety at its partner hospitals and has made not only the education of providers, but education of patients as well, a top priority. Ensuring that patients can be advocates in their care has added to the safety and quality of Smile Train supported treatments around the world.

**Impact Details**

<table>
<thead>
<tr>
<th>Initial Commitment</th>
<th>Commitment Update</th>
<th>Project Next Year</th>
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<tbody>
<tr>
<td>Lives Lost</td>
<td>Lives Lost</td>
<td>Lives Lost</td>
</tr>
<tr>
<td>Lives Spared Harm Target</td>
<td>Actual Lives Spared Harm in last 12 months 0</td>
<td>Lives Spared Harm Target for following calendar year</td>
</tr>
<tr>
<td>Lives Saved Target</td>
<td>Actual Lives Saved in last 12 months (might differ from initial target)</td>
<td>Projected Target of Lives Saved for following calendar to try to finish commitment</td>
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</table>
New Lives Lost (lives lost – actual lives saved)

Acknowledgement
Yes, I acknowledge that this commitment may be used for external communication and publicly announced at the World Patient Safety, Science & Technology Summit. Furthermore, I agree that this commitment may appear on the website of The Patient Safety Movement Foundation or the Masimo Foundation. I also give permission for my commitment to be used in support of the promotion of the World Patient Safety, Science & Technology Summit as well as The Patient Safety Movement initiative.