Healthcare Organization Commitment

Contact Details

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Commitment Details

Commitment Name
Challenge 13B: Optimizing Collaborative Care Planning in Mental Health

What Patient Safety Challenge does your Commitment address?
Challenge 13B - Collaborative care planning in mental health

Commitment Start Date
01/01/2018

How Many Hospitals Will This Commitment Represent
Action Plan

• Provide low barrier ways for staff and patients to collaborate on care planning.

  Collaborative care planning begins on admission with nursing:
  - Unit orientation
  - Community meeting and goal setting each morning
  - Group therapy schedules
  - Goals completion / follow up group daily

  Collaborative care planning continues on admission day with nursing/ SW/CM and MD in rounds

  Improvement opportunity: staff should be in the milieu at all times, only one person at the nurse’s desk.

  Improves group attendance, observable patient status and communication on interventions or needs for discharge

• Promote patients to take more of an active role in identification and management of symptoms.

  In California patients have the right of refusal, which gives choice and active participation it can result in the need for Reise hearings for appropriate treatment

  Improvement opportunity: with staff constantly and consistently in the milieu, there is a quicker response to potential escalation where de-escalation can be successful and prn medications given to reduce violent episodes.

  Increased awareness and insight on appropriate discharge placement to be communicated to and discussed with interdisciplinary team

• Potential decrease LOS

• Reduce restraint

• Reduce seclusion

• Increase patient safety by increasing awareness of and interventions for strong negative emotional states which may precede harm of self or others.

  First and foremost the EOC is essential

  Ongoing and consistent treatment team meetings and daily team rounds

  Initiation of constant observation if warranted or 1:1 if actively suicidal

  15 min safety checks consistently 24/7 with room checks for safety

  Thorough room checks when warranted

  Staff in the milieu heightens awareness, increases patient interaction, improves overall trust and communication

  Improvement opportunity: Potential decreased LOS

• Decrease violent episodes

• Improve patient satisfaction

  Be evaluated with metrics such as Client Satisfaction Surveys, patient lengths of stay, patient readmission rates, Code White frequency, and seclusion room use.

  Press Ganey patient satisfaction surveys

  HBIPs which include: SA (Drugs Alcohol Tobacco) Seclusion and Restraint data

Commitment Timeline

These actions are underway and will continue through December 2018

Impact Details

Lives Lost in Last Calendar Year
0

How many lives do you expect to spare from harm in the next calendar year?
0

How many lives do you expect to save in the next calendar year?
0
Methodology for Determining Lives Saved
This calculation will be included in APSS #1