Healthcare Organization Commitment

Contact Details

**Name**
Chang Hsin Yi

**Phone**
886436060666#3641

**Email**
tc1420501@tzuchi.com.tw

**Position**
Vice Director

**Organization Name**
Taichung Tzu Chi Hospital, Buddhist Tzu Chi Medical Foundation

**Organization Address**
No.88, Sec. 1, Fengxing Rd.
Tanzi Dist., Taichung City, Taiwan (R.O.C.) 42743
TW

Commitment Details

**Commitment Name**
Patient Safety Culture in order to Raise Healthcare Quality

**What Patient Safety Challenge does your Commitment address?**
Challenge 1 - Culture of safety

**Commitment Start Date**
12/03/2018

**How Many Hospitals Will This Commitment Represent**
**Action Plan**

1. "Patients' safety culture" is our hospital's top priority. 2. The leader of our hospital need to make promises. 3. Activating the functions of “Patient Safety Committee”: The superintendent will lead and invite attending physicians of all disciplines to join the committee to implement healthcare quality and patient safety plans. 4. Forming a “multidisciplinary healthcare team”: Physicians of all disciplines, nurses, patients and their relatives are invited to join the team to promote shared decision making while actively supplying information concerning patient safety. 5. Calls to “mobilize all hospital employees on patient safety issues”: Each employee is required to attend patient safety on job training and related activities on annual basis in order to integrate the knowledge, skills and attitudes into daily routine. In the meantime, offering psychological assistance and emotional support to staff members who are involved in medical malpractice thereby cultivating positive patient safety culture.

**Commitment Timeline**

Launch all five strategies from 01/01/2018 2018/06/01 reinforce on "multidisciplinary healthcare team" 2018/10/01 establish "Patient Safety Week" and related activities Review and evaluate the results in the end of 2018

**Impact Details**

Lives Lost in Last Calendar Year
35

How many lives do you expect to spare from harm in the next calendar year?
35

How many lives do you expect to save in the next calendar year?
20

**Methodology for Determining Lives Saved**

We use our hospital Patients Safety Reporting System to calculate the number of people classified in SAC (Severity Assessment Code) first level.