Healthcare Organization Commitment

Contact Details

**Name**
Jianan Psychiatric Center

**Phone**
886-6-2795019 ext.1505

**Email**
qmc@mail.cnpc.gov.tw

**Position**
Management Center

**Organization Name**
Jianan Psychiatric Center, Ministry of Health and Welfare

**Organization Address**
Rende District
, 717
Taiwan

Commitment Details

**Commitment Name**
Creating a Culture of Safety

**Participants**
Kun-chia Chang
Huei-Lan Lu

**What Patient Safety Challenge does your Commitment address?**
Challenge 1 - Culture of safety
How Many Hospitals Will This Commitment Represent
1

Action Plan
In recent years, medical institutions around the world have increased the emphasis on quality of care and patient safety by constantly reducing the potential medical errors and harms and then improving the patient safety culture. Medical is a complex, high-risk, high-technology and multi-division task that is performed by a dense population. The behavior of practitioners in the hospital formed a special culture within the hospital, which not only closely related to the safety of practitioners, but also directly influence care of the patient's safety. The JMH is the only one psychiatric specialized hospital with operational traditional Chinese medicine clinic department in Taiwan, and Implementation of patient safety. Our hospital declared: 1. Implementation and ongoing monitoring of a comprehensive patient safety program that is approved by the Board of Trustees. 2. Creation of an internal working group made up of quality improvement, nursing, risk management, patient safety, patient advocacy and regulatory leaders. 3. Develop a ‘Good Catch’ Program to recognize and reward staff for reporting near misses or system issues. (For example: encouraging patient safety notification systems)4. Integration of worker safety and patient safety strategies and resources. (For example TRM and SDM) 5. Budgets that allow for an adequate number and quality of patient safety professionals.

Commitment Timeline
Commitment Start Date: 1, March, 2018

Impact Details

Lives Lost in Last Calendar Year
0

How many lives do you expect to spare from harm in the next calendar year?
9

How many lives do you expect to save in the next calendar year?
9

Methodology for Determining Lives Saved
We use the number of severe injuries in the last calendar year as an estimate