



Healthcare Organization Commitment

Contact Details

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Position

Officer

Organization Name

Keelung Hospital Ministry of Health and Welfare

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Commitment Details

Commitment Name

Challenge 1-Creating a Culture of Safety

Participants

Ching-Feng Lin
Nan-Ping Yang
Fu-Shin Tasi

What Patient Safety Challenge does your Commitment address?

Challenge 1 - Culture of Safety

Commitment Start Date

03/04/2018

How Many Hospitals Will This Commitment Represent

1

Action Plan

Keelung Hospital to create trustworthy patient safety culture: □ Creating mutual trust in the organization 1. Care for patients: to create a safe medical environment; 2. Care for employees: to build SOP for safety patient care 3. Integrity: employees responsible for automatically reporting incidents and identifying strategies to promote patient safety. Through the way mentioned above to create mutual trust between patients and medical staffs, and safe patient care, consequently. □ Establishment of accountability 1. Promotion for patient safety aggressively 2. Establishment of patient safety and medical quality committee, supervised by the superintendent. The committee is held regularly. □ Identification of insecurity condition for patients Encourage reporting of patient safety events. Update the concept of team resource management. Establish mechanism to educate and train medical team members to ensure safe patient care by quality control center. Set key performance indicators for patient safety and follow up every two months. □ Updating patient safety reporting process and system Focus on the principles of security, confidentiality, motivation and convenience. □ Regular Evaluation and continual improvement of organizational patient safety culture Set department sub-vision for patient safety and regularly discuss the safety events and through IDT analyses, SAC status determination, sentinel events investigation to improve patient safety. The meeting to trace performance is held every 3 months.

Commitment Timeline

04/03/2018-12/31/2019

Impact Details

Lives Lost in Last Calendar Year

25

How many lives do you expect to spare from harm in the next calendar year?

20

How many lives do you expect to save in the next calendar year?

20

Methodology for Determining Lives Saved

Keelung Hospital will set the Elderly Day Care and provide 24 beds for community people in 2019. According to the average bed rate 80%, we will promote the patient safety, quality of

life and prolong 20 healthy life