Healthcare Organization Commitment

Contact Details

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Commitment Details

**Commitment Name**
Challenge 1-Creating a Culture of Safety

**Participants**
Jiin-Chyryr HSU

**What Patient Safety Challenge does your Commitment address?**
Challenge 1 - Culture of safety

**Commitment Start Date**
01/04/2018
How Many Hospitals Will This Commitment Represent
1

**Action Plan**
Five ways of Taipei Hospital to create trustworthy patient safety culture: 1. Creating mutual trust in the organization a. Care for patients: to create a safe medical environment; b. Care for employees: to build SOP for safety patient care; c. Integrity: employees responsible for automatically reporting incidents and identifying strategies to promote patient safety. Through the way mentioned above to create mutual trust between patients and medical staffs, and safe patient care, consequently. 2. Establishment of accountability a. Promotion for patient safety aggressively b. Establishment of patient safety and medical quality committee, supervised by the superintendent. The committee is held regularly. 3. Identification of insecurity condition for patients Encourage reporting of patient safety events. Update the concept of team resource management. Establish mechanism to educate and train medical team members to ensure safe patient care by quality control center. Set key performance indicators for patient safety and follow up every month. 4. Updating patient safety reporting process and system Focus on the principles of security, confidentiality, motivation and convenience. 5. Regular Evaluation and continual improvement of organizational patient safety culture Set department sub-vision for patient safety and regularly discuss the safety events and through SAC status determination, sentinel events investigation to improve patient safety. The meeting to trace performance is held every month.

**Commitment Timeline**
Commitment Start Date: 1, April, 2018 Commitment End Date: 31, December, 2019

**Impact Details**

**Lives Lost in Last Calendar Year**
25

**How many lives do you expect to spare from harm in the next calendar year?**
20

**How many lives do you expect to save in the next calendar year?**
20

**Methodology for Determining Lives Saved**
We use our hospital Patients Safety Reporting System to calculate the number of people classified in SAC (Severity Assessment Code) first level.