Healthcare Organization Commitment

Contact Details

Name
Yu, Kwong-Leung

Phone
886-8-7368686 Ext.1650

Email
02825@ptch.org.tw

Position
Superintendent

Organization Name
Pingtung Christian Hospital

Organization Address
No.60, Da-Lian Road,
Ping Tung , Ping Tung 900
TW

Commitment Details

Commitment Name
Using Patient Safety Culture Improvement Tool to Create a Safety Culture

Participants
Sheu, Hwang-Tzer

What Patient Safety Challenge does your Commitment address?
Challenge 1 - Culture of safety

Commitment Start Date
01/11/2017

Patient Safety Movement Foundation | patientsafetymovement.org
Action Plan
Currently, patient safety culture is commonly assessed via self-completion questionnaires. This process typically involves mailing questionnaires to all staff, then collecting and calculating means responses to items or factors. Safety culture surveys provide much information about employee attitudes, but it is difficult to use the results to identify practical actions to improve the culture. The PSCIT was developed to enable healthcare organizations to assess the maturity of the systems currently in place to promote a positive patient safety culture. Improvement actions are identified by comparing current systems with the practices associated with the next level of maturity. For the best results, the PSCIT should be completed by a multidisciplinary team, consisting of those with expertise in the operation of current patient safety systems, those with budgetary authority and healthcare providers. The PSCIT can be used at the organizational or departmental level. The appropriate level of analysis depends on the organizational structure; the important issues are budgetary authority and the ability to implement new systems. Incident reporting system (either paper or electronic) is in place. Training on how to use the system is provided to all staff. Learning from reported incidents is used in patient safety training. Reports have the option for individuals to identify themselves so that additional information about the incident can be obtained. 1. Incident reporting system (either paper or electronic) is in place. 2. Training on how to use the system is provided to all staff. 3. Learning from reported incidents is used in patient safety training. 4. Reports have the option for individuals to identify themselves so that additional information about the incident can be obtained.

Commitment Timeline
We started and advocated this commitment since November 1st, 2017, and launched the project from 01/01/2018 to 12/31/2018 with reinforcement on "patient safety leader education and training" and related activities. Finally the data will be reviewed and evaluated at the end of 2018. Then we will disseminate the results in the early 2019.

Impact Details
Lives Lost in Last Calendar Year
50

How many lives do you expect to spare from harm in the next calendar year?
35

How many lives do you expect to save in the next calendar year?
1
Methodology for Determining Lives Saved
We use our hospital Patients Safety Reporting System to calculate the number of people classified in SAC (Severity Assessment Code) first level :Serious.