Healthcare Organization Commitment

Contact Details

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Commitment Details

Commitment Name
APSS #13: Mental Health

What Patient Safety Challenge does your Commitment address?
Challenge 13B - Collaborative Care Planning in Mental Health

Commitment Start Date
01/07/2018

How Many Hospitals Will This Commitment Represent

Patient Safety Movement Foundation | patientsafetymovement.org
Commitment Summary
Ch...
Action Plan

Executive Plan: /includes low barrier ways for staff and patients to collaborate on care planning. /includes Promote patients to take more of an active role in identification and management of symptoms. /includes Increase patient safety by increasing awareness of and interventions for strong negative emotional states which may precede harm of self or others. /includes Be evaluated with metrics such as Client Satisfaction Surveys, patient lengths of stay, patient readmission rates, Code and escalation frequency, and seclusion room use.

Leadership Plan: /includes Provide infrastructure. Use an appropriate Toolkit to systematically build patient and support skills development in an effective and efficient manner. Collaborative care planning appears to have particularly strong effects in patients with more severe disorders, and even low levels of collaboration can have positive outcomes (Craven et al., 2006). This is particularly important in acute inpatient psychiatry settings, where psychiatric severity tends to be high, and staff often are time and resource constrained (Porter, 1992).
/includes Provide scope. Develop a guide for staff and physicians to determine appropriate family and supports to be involved in care planning.
/includes Provide capacity. Protect time to engage in patient comfort planning.
/includes Provide capability. Educate staff on how to leverage comfort planning, how to engage patients to identify their triggers, and when to seek additional resources.
/includes Provide motivation. Highlight the importance of patient involvement in patient outcomes, empower staff to take action to proactively assess and include patients in their treatment.
/includes Provide outcomes. Systematically track and iteratively improve patient engagement by collecting data about outcomes, success rates, adverse events.

Commitment Timeline

Our commitment to a comprehensive continuum of outpatient and inpatient children's mental and behavioral health will be ongoing and reported to the PSMF APSS on an annual basis.