Healthcare Organization Commitment

Contact Details

Name
Mark Arbore

Phone
4128646319

Email
arborema@upmc.edu

Position
Improvement Specialist - Patient Safety

Organization Name
Univeristy of Pittsburgh Medical Center

Organization Address
3600 Meyran Avenue
Pittsburgh, PA 15213
US

Commitment Details

Commitment Name
Creating a Culture of Safety

What Patient Safety Challenge does your Commitment address?
Challenge 1 - Culture of safety

Commitment Start Date
03/04/2018

How Many Hospitals Will This Commitment Represent

Patient Safety Movement Foundation | patientsafetymovement.org
Commitment Summary
Improving the culture of safety is essential for preventing and/or reducing errors. Additionally, building and maintaining a strong culture of safety will improve the overall health quality for our patients.

Commitment Description & Detail
1 - Raise awareness about patient safety
2 - Identify key areas of strengths and areas of opportunities
3 - Assess, collect, and trend safety culture over a sustained period of time
4 - Improve positive responses by peers to safety culture

Action Plan
1 - Bi-annually circulate AHRQ culture of safety survey to hospitals, cancer centers, and medical offices.
2 - Collect and interpret data to reveal key domains for opportunity while reinforcing system strengths
3 - Collect, aggregate, and interpret data for meaningful use
4 - Provide campus specific feedback along with areas of focus
5 - Assign culture of safety champions from each hospital location
6 - Hold hospitals and safety champions accountable for improvement efforts by supporting periodic check-ins and debriefs

Commitment Timeline
Our survey will be offered every 18-24 months. We hope to continuously build upon previous efforts and improve our safety culture.

Impact Details
Lives Saved

Predicted Lives Spared Harm
8.069999999999979

For reporting purposes, the number has been rounded up to the nearest whole number.
Predicted Lives Spared Harm = 9