Healthcare Organization Commitment

Contact Details

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Commitment Details

Commitment Name
Perfect Hand Hygiene - Every Time

Participants
Graham Snyder, MD, SM
Elise Martin, MD, MS

What Patient Safety Challenge does your Commitment address?
Challenge 2A - Hand Hygiene
Commitment Start Date
01/05/2012

How Many Hospitals Will This Commitment Represent
30

Commitment Summary
Hand hygiene is the single most effective way to prevent the spread of infection. At UPMC, we want hand hygiene to be a focus for everyone within the entire health system, from physicians and nurses to maintenance people, dietary staff, transportation workers, patients and visitors.

Commitment Description & Detail
UPMC implemented the World Health Organization’s hand hygiene program called Five Moments of Care. This program trains staff to stop and think about more opportunities for hand washing. To further increase compliance, UPMC instituted a top-down initiative. After performing a system-wide survey of 8,000 respondents, we uncovered important information on barriers to hand washing, and have developed strategies to increase compliance.

Action Plan

Commitment Timeline
The current hand hygiene campaign kicked off in May 2012 with all action plan items completed by January 2013. Within this timeframe UPMC increased compliance from 63% to 80%. Develop an Infection Prevention Education Working Group (to include hand hygiene) - August 28, 2018 Review and update current action plan Review UPMC hand hygiene app Review technology options for hand hygiene observations