Healthcare Organization Commitment

Contact Details

Name
Julianne Morath, RN, MS, CPPS

Phone
(916) 552-7600

Email
info@hqinstitute.org

Position
President/CEO

Organization Name
Hospital Quality Institute (HQI)

Organization Address
1215 K Street
Suite 800
Sacramento, CA 95814
US

Commitment Details

Commitment Name
Aim is to eliminate preventable harm to hospitalized patients (Falls)

Participants
Health Services Advisory Group
State and National Collaboratives

What Patient Safety Challenge does your Commitment address?
Challenge 14 - Falls and Fall Prevention
Commitment Start Date
01/01/2015

How Many Hospitals Will This Commitment Represent
400

Commitment Summary
Reduce targeted areas of harms recognized by CMS as part of Partnership for Patients (PfP) by 40 percent compared to baseline. Continue successful work of California Hospital Engagement Network (CalHEN) in reduction of harm areas and achieve 40 percent reduction.

Commitment Description & Detail
1. Develop method of data capturing at state level
2. Hospital Quality Institute (HQI) Toolkits for eliminating harm available at www.hqinstitute.org
3. Infrastructure and leadership

Action Plan
1. Support successes and sustain gains through the support of statewide and national collaboratives
2. Stratify hospitals with greatest opportunities and identify high performers
3. Encourage data transparency
4. Engage senior leadership
5. Disseminate evidence-based best practices and provide an opportunity for peer to peer learning through the support of statewide and national quality collaboratives
6. Increase the capacity for improvement through education and training opportunities
7. Support the work of improvement teams through education, training and peer mentorship
8. Ensure the infrastructure that engages the patient and family voice into the improvement work.

Commitment Timeline
1. Standardize the approach to safety protocols through standardized responses to clinical changes, order sets, risk assessments and other methods
2. Support the work of improvement teams through education, training and peer mentorship
3. Provide an avenue for data transparency