Healthcare Organization Commitment

Contact Details

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Commitment Details

Commitment Name
Improving Hand Hygiene

What Patient Safety Challenge does your Commitment address?
Challenge 2A - Hand hygiene

Commitment Start Date
14/12/2018

Patient Safety Movement Foundation | patientsafetymovement.org
How Many Hospitals Will This Commitment Represent
39

Commitment Summary
Hand hygiene compliance continues to fluctuate across healthcare settings due to lack of accountability, buy-in, and true understanding of patient impact when hand hygiene is not done. In addition, patient impact is not immediately realized as the adverse event of poor hand hygiene may appear several days later and thus making it difficult in tying the adverse event to one particular moment in time.

Commitment Description & Detail
Dignity Health will work at the system level to develop the expectation of hand hygiene compliance by collaborating with multiple stakeholders and producing standardized tools for system wide implementation.

Action Plan
Dignity Health plans to address the problem by the following actions:
- Standardizing a hand hygiene policy across the system
- Evaluate the capability of obtaining electronic monitoring systems for all facilities
- Revamp how hand hygiene data is presented to staff (e.g., tie it to a patient story)
- Work with senior leadership to enhance accountability (e.g., integrate hand hygiene compliance in performance reviews)

Commitment Timeline
within 12 months of start date