Healthcare Organization Commitment

Contact Details

Name
Guido Bergomi

Phone
(801) 442-2000

Email
Guido.Bergomi@imail.org

Position
Executive Director, Office of Patient Experience

Organization Name
Intermountain Healthcare

Commitment Details

How many hospitals are represented in this commitment?

<table>
<thead>
<tr>
<th>Last Report</th>
<th>Current</th>
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<td>22</td>
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Action Plan
VTE represent a serious complication affecting more than 500,000 patients per year in the US, according to CDC. Intermountain have worked to reduce these serious complications through improved risk assessment, better prophylaxis for those at most risk, and enhanced treatment for complications when they occur. Intermountain has chosen to use PSI-12, Postoperative Pulmonary Embolism or Deep Vein Thrombosis, as a proxy for VTE.

Commitment Update
Activities in 2018 focused primarily on accuracy of data regarding these complications, and on better decision support in our electronic health record for risk assessment and
prophylaxis.

Other
Challenge 12A - Venous Thromboembolism (VTE)

Please describe any best practices your organization has learned through your commitment and share valuable lessons or challenges that were overcome
* Risk assessment in the EMR improves our ability to identify those patients at highest risk, and allows us to target prophylaxis for those at most risk. * Patient and caregiver education around prophylactic treatments, and why they are important, to improve adherence. * Documentation checks to ensure that VTE are correctly and accurately identified within the health record.

Impact Details

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<thead>
<tr>
<th>Initial Commitment</th>
<th>Commitment Update</th>
<th>Project Next Year</th>
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<tbody>
<tr>
<td>Lives Lost 0</td>
<td>Lives Lost</td>
<td>Lives Lost 0</td>
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<tr>
<td>Lives Spared Harm Target 0</td>
<td>Actual Lives Spared Harm in last 12 months 0</td>
<td>Lives Spared Harm Target for following calendar year 20</td>
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<tr>
<td>Lives Saved Target 0</td>
<td>Actual Lives Saved in last 12 months (might differ from initial target) 0</td>
<td>Projected Target of Lives Saved for following calendar to try to finish commitment</td>
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<td>New Lives Lost (lives lost – actual lives saved) 0</td>
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Acknowledgement
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