Healthcare Organization Commitment

Contact Details

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Position
VP Quality, Clinical Effectiveness & Regulatory Services

Organization Name
Kaiser Permanente Northern California

Commitment Details

How many hospitals are represented in this commitment?

<table>
<thead>
<tr>
<th>Last Report</th>
<th>Current</th>
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<td>21</td>
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Commitment Summary
Knowing the poor morbidity and mortality of CPR in the hospital setting, there was a desire to use our rich data to understand if we could move upstream and identify patients showing early signs of failure and activate a team that would meet at the patient bedside and develop a care plan before a complete decompensation.

Commitment Update
During 2018, Kaiser spread this program to all 21 hospitals in Northern California. Based on the latest data analysis, which looked at outcomes from the start of the implementation
period to the present (at the time, June 2018), the inpatient mortality was 1,120/11,723 at sites with the program and 1,289/11,723 at sites without the program, which translates to 169 lives saved. Now that all 21 hospitals are live, we anticipate even greater impact in 2019.

Please describe any best practices your organization has learned through your commitment and share valuable lessons or challenges that were overcome:

- Leadership engagement and oversight
- Partnership with nursing union
- Standardized staffing model and workflow
- Designated staff to monitor and evaluate triggers allowing frontline nurses to manage the in the moment needs of the patient
- Importance of socializing the program with nursing as "another set of eyes" to support care and reduce cognitive burden
- Partnership with Medical Staff

Your commitment aligns with APSS
Failure to Rescue

Acknowledgement
Yes, I acknowledge that this commitment may be used for external communication and publicly announced at the World Patient Safety, Science & Technology Summit. Furthermore, I agree that this commitment may appear on the website of The Patient Safety Movement Foundation or the Masimo Foundation. I also give permission for my commitment to be used in support of the promotion of the World Patient Safety, Science & Technology Summit as well as The Patient Safety Movement initiative.