Healthcare Organization Commitment

Contact Details

**Name**
YUAN-NIAN HSU

**Phone**
(03)369-9721*4572

**Email**
kingjen@mail.tygh.gov.tw

**Position**
superintendent

**Organization Name**
Taoyuan General Hospital, Ministry of Health and Welfare

**Organization Address**
1492,Jhongshan Rd,Taoyuan Dist, Taoyuan City, 33004, Taiwan(R.O.C)
Taoyuan, Taoyuan 33004

Commitment Details

**Commitment Name**
To Enhance the Patients' Engagement

**What Patient Safety Challenge does your Commitment address?**
Challenge 1 - Culture of Safety

**Commitment Start Date**
12/04/2019

**How Many Hospitals Will This Commitment Represent**
Commitment Summary
The communicable culture of patient safety in the hospital could induce a safe and reliable environment. To enhance the trust and communication between medical professionals and patients, we try to implement the actionable patient safety solutions in clinical action.

Commitment Description & Detail
We have maintained a patient safety culture to ensure patient to be the partner to attend activities related patient safety.

Action Plan
All essential leadership activities is to encourage the notification and ensure transparency across the organization, communications improvements and experience with employees, and ensure that employees are aware of in-hospital processes.

Commitment Timeline
All commitment will be completed the in January 2020.

Impact Details

Lives Saved

Predicted Lives Spared Harm
204.1

For reporting purposes, the number has been rounded up to the nearest whole number. Predicted Lives Spared Harm = 205