



Healthcare Organization Commitment

Contact Details

Name

WILLIAM WILSON

Phone

714-456-6844

Email

wcw@uci.edu

Position

Chief Medical Officer

Organization Name

UCI Health

Commitment Details

How many hospitals are represented in this commitment?

Last Report	Current
1	1

Action Plan

- Provide low barrier ways for staff and patients to collaborate on care planning. o Collaborative care planning begins on admission with nursing □ Unit orientation □ Community meeting and goal setting each morning □ Group therapy schedules □ Goals completion / follow up group daily o Collaborative care planning continues on admission day with nursing/ SW/CM and MD in rounds o Improvement opportunity: staff should be in the milieu at all times, only one person at the nurse's desk. □ Improves group attendance, observable patient status and communication on interventions or needs for discharge
- Promote patients to take more of an active role in identification and management of symptoms. o In California patients have the right of refusal, which gives choice and active participation it

can result in the need for Reize hearings for appropriate treatment o Improvement opportunity: with staff constantly and consistently in the milieu, there is a quicker response to potential escalation where de-escalation can be successful and prn medications given to reduce violent episodes. □ Increased awareness and insight on appropriate discharge placement to be communicated to and discussed with interdisciplinary team □ Potential decrease LOS □ Reduce restraint □ Reduce seclusion • Increase patient safety by increasing awareness of and interventions for strong negative emotional states which may precede harm of self or others. o First and foremost the EOC is essential o Ongoing and consistent treatment team meetings and daily team rounds o Initiation of constant observation if warranted or 1:1 if actively suicidal o 15 min safety checks consistently 24/7 with room checks for safety o Thorough room checks when warranted o Improvement opportunity: Staff in the milieu heightens awareness, increases patient interaction, improves overall trust and communication □ Potential decreased LOS □ Decrease violent episodes □ Improve patient satisfaction • Be evaluated with metrics such as Client Satisfaction Surveys, patient lengths of stay, patient readmission rates, Code White frequency, and seclusion room use. o Press Ganey patient satisfaction surveys o HBIPs which include: □ SA (Drugs Alcohol Tobacco) □ Seclusion and Restraint data

Commitment Update

Optimization of EMR for; Care planning nursing short and long term goals, HBIPs , suicide screening and assessment.

Other

Challenge 13B - Collaborative Care Planning in Mental Health

Please describe any best practices your organization has learned through your commitment and share valuable lessons or challenges that were overcome

Improving the EMR, improves communication through ease of use and improving how we relay the patients story through time

Impact Details

Initial Commitment	Commitment Update	Project Next Year
Lives Lost 0	Lives Lost 0	Lives Lost 0
Lives Spared Harm Target 0	Actual Lives Spared Harm in last 12 months 0	Lives Spared Harm Target for following calendar year 0

Lives Saved Target 0	Actual Lives Saved in last 12 months (might differ from initial target) 0	Projected Target of Lives Saved for following calendar to try to finish commitment 0
	New Lives Lost (lives lost – actual lives saved) 0	

Acknowledgement

Yes, I acknowledge that this commitment may be used for external communication and publicly announced at the World Patient Safety, Science & Technology Summit. Furthermore, I agree that this commitment may appear on the website of The Patient Safety Movement Foundation or the Masimo Foundation. I also give permission for my commitment to be used in support of the promotion of the World Patient Safety, Science & Technology Summit as well as The Patient Safety Movement initiative.